

Professional Services



Leverage Our Expertise

Dynamic is the leading enterprise software and solutions company for Plans that manage Medicare Advantage (MA) lines of business. In addition to our Voyager software, we offer several programs which allow Plans to leverage the expertise of our experienced team of accomplished healthcare professionals and are designed to provide clients with a deep understanding of their program gaps, as well as a clear plan to reach their desired goals. Areas of expertise include Risk Adjustment, Reconciliation, Compliance and Quality Measures. Here are some of the many services we offer to our clients:

STARS Program Maximization

Establish a solid understanding of your current STARS score (drivers including HEDIS, CAHPS, HOS and Plan performance data) and then craft a plan and program to achieve your STARS goal. Although simple to state, this is an intensive review of the drivers for the Plan's current score, resulting in a strategy to remediate and improve measures that are keeping your Plan from achieving a 4 or 5 STAR rating.

Risk Adjustment Program Review and Maximization

Evaluate your programs and expand your knowledge of the current tactics, processes and policies for Risk Adjustment. Review includes internal processes, oversight of vendors for analytics or coding, data flow and CMS compliance, provider programs, prospective program design and management and the implementation of Risk Adjustment KPIs.

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Services and Software Solutions with Proven Value	
Risk Adjustment	Analytics that identify missing or HCCs
RAPS	Services that highlight both RADV risks and missed revenue
Enrollment	Consolidate multiple systems and process into a single system with a single best practice process
PDE Audit	Services that ensure CMS compliance, capture discrepancies, and find missing revenue
EDPS	Systems and processes to ensure that your Plan is compliant and reconciles differences between EDPS and RAPS
RADV	Services and analytics to ensure that your Plan is ready for a RADV audit, and understands their sources of risk





Dynamic: Focused Healthcare Solutions

“Successful Health Plans engage business partners to help navigate the rapidly changing policies and requirements related to government sponsored lines of business. Dynamic is delivering the solutions that ensure Plans are able to meet these compliance requirements.”

— Jay Baker, VP - Professional Services

RADV Audit Program Design and Maximization

Establish a foundational understanding of the drivers and metrics that will affect your Plan's RADV effectiveness. This includes a full review of your processes and policies, assessing the various levels of risk associated with the Plan's data stored at CMS, a review of past audit preparation, and likely audit challenges by data source (Specialty, 3rd Party, Provider, Medical Group, etc.). This program penetrates to the core of your Plan's sources of risk, quantifies vulnerabilities, and subsequently provides a path to remediate the potential risk.

PDE Management and Audit

Establish a firm understanding of the compliance and revenue implications of how your Prescription Drug Event (PDE) data is being processed and stored. This service correction of rejections, review of PBM Rx Claims, on and monitoring of missing data to ensure financial reporting.

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EDI Management Programs (Claims/ Encounters, RAPS and EDPS)

Evaluate your current data flow and expand your knowledge of best practices for managing your data flow, including: capturing, analyzing, and submitting claims and encounters (a.k.a. “capitated claims”) for both Institutional and Professional data. The focus includes third party data (e.g. Vision, Dental, etc.) as well as Disease Management (DM), Quality Management (QM), Health Risk Assessments (HRA), Chronic Health Risk Evaluations (CHRE), Internal or External Chart Abstraction, as well as your current RAPS and EDPS solution.

Provider and Network Programs (Pay for Performance, Training, Financial Alignment)

Evaluate your existing program and expand your knowledge of current compensation programs including Risk Adjustment alignment, incentive / bonus programs such as Pay for Performance (P4P) incorporating threshold eligibility criteria, phased implementation and driving provider buy-in, Training and Physician and Medical Group Report Cards.

Government Health Plans Need Focused Solutions.

Dynamic Healthcare Systems understands the challenges government regulated Health Plans face. Contact us today to learn how our focused solutions can help solve your business problems in today's ever-changing healthcare environment.