



Dual Eligible Solutions

Integrate Your Federal and State Programs

Dynamic is the leading enterprise software and solutions company for Health Plans that manage government regulated lines of business. Now with the increased focus on financially integrating the federal Medicare and state Medicaid programs, Health Plans must align the incentives between the two in order to support care improvements, stay compliant and lower costs. The Voyager® Enrollment and Member Management modules provide the enterprise infrastructure and tools to reduce costs, accelerate revenue and maintain compliance for Plans who service Medicare-Medicaid beneficiaries. Additionally, Dynamic provides support for organizations within the states participating in the Dual Demonstrations program.

Smart Costs

State programs will be evaluated on their ability to improve quality and reduce costs. To facilitate evaluation, CMS requires states to collect and report all necessary information for the overall evaluation. Participating Plans will be required to collect and provide individual-level quality, cost, enrollment and utilization data for the purposes of comparing the effects of these models across sub-groups of Medicare-Medicaid enrollees, including those that participate in the integrated model being tested and those that do not. CMS will provide standardized methodologies for tracking key utilization, quality and cost measures. Voyager is designed to support these requirements without the need for additional full-time resources, keeping a Plan's administrative costs down.

Smart Compliance

Voyager is designed to ensure a Plan stays in compliance with both CMS and state enrollment policies. The Plan can assign and monitor required tasks using integrated work queues and workflows. Required correspondence is triggered based on events and is easily accessed to review within Voyager. All changes to election and member information are stored with a detailed audit trail. Standard and custom reporting allows the Plan to monitor tasks, turnaround times and compliance risks.

Call 949.333.4565

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Product Features

Voyager Database

Security: Role-based security allows Plans to meet their HIPAA and SOX security and privacy requirements.

Web Application: Voyager uses the latest in JAVA and web-based enterprise software technologies, so Plan IT departments are largely unaffected by leveraging existing investments in hardware, software and user training.

Integrated Data Model: Voyager's integrated data model allows Voyager modules to share data and provide a 360 degree view of the membership.

Member Management

- **ECRS and COB Processing:** Create ECRS submission files and process COB files to ensure accurate Part C and D COB data. Stay in sync with CMS and identify costly discrepancies
- **Complete Member Information:** Store and maintain complete member demographic and special status information with start and end dates
- **Integrated Reconciliation:** Shared member data between Enrollment and Reconciliation modules provides an integrated view of Plan data changes and corrections

Enrollment

- **Election Data Validations:** Improve data quality using online data validation rules and real time U.S. Postal Service address validations
- **Correspondence Management:** Generate and retrieve letters for the life of each member
- **BEQ and TRR Processing:** Automate actions-based business rules for processing BEQ and TRR transactions
- **Integrated Workflow:** Ensure required tasks are assigned and completed through Voyager's integrated work queues
- **Auto/Facilitated Enrollment Processing:** Process auto and facilitated enrollees in Part D plans
- **Reporting:** Provides standard and custom reporting for an unlimited view of your business

Dynamic Services

The Dynamic solution recognizes that your success depends on a combination of superior software and service. Our team's expertise in Medicare Plan operations allows us to partner with customers to deliver the solutions they need when they need them.

- **Audit of Plan enrollment operations** for compliance and best practices
- **Mock CMS enrollment process audit**
- **Enrollment policy and compliance training**

Government Health Plans Need Focused Solutions.

Dynamic Healthcare Systems understands the challenges government regulated Health Plans face. Contact us today to learn how our focused solutions can help solve your business problems in today's ever-changing healthcare environment.